

Uploading a Batch of Applications

If you are a company with multiple Notary Publics on staff or a service or bonding company, follow the instructions in this task to electronically upload a batch of Notary applications for your employees or customers. Each applicant must have already accessed the Indiana Notary Public Online application and completed the pre-qualification, training, and oath agreement and submitted a copy of the transaction receipt to you.

The file you upload must:

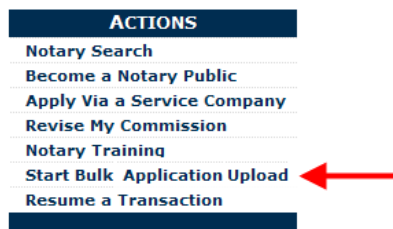
- Be an Excel spreadsheet.
- Be in the format provided by the Indiana Secretary of State's Notary Public office.
- Contain Indiana Notary application information for each applicant.
- Contain the transaction number assigned to each applicant when he or she completed the online pre-application process.

After successfully uploading the file, you must pay the application fees. Once the fees are paid, you can download a file that contains the Notary commission certificates.

The system assigns a transaction number to the session so if the session is interrupted by either you or the system, you can resume the upload process from the point you left off. Refer to [Resuming a Transaction](#) for more information.

To upload a batch of applications:

1. On the Home page, click the **START BULK APPLICATION UPLOAD** option in the menu.



The Bulk Application Upload page is displayed.

Bulk Application Upload

Company Name:

Contact Email:

Re-type Email:

Batch ID:

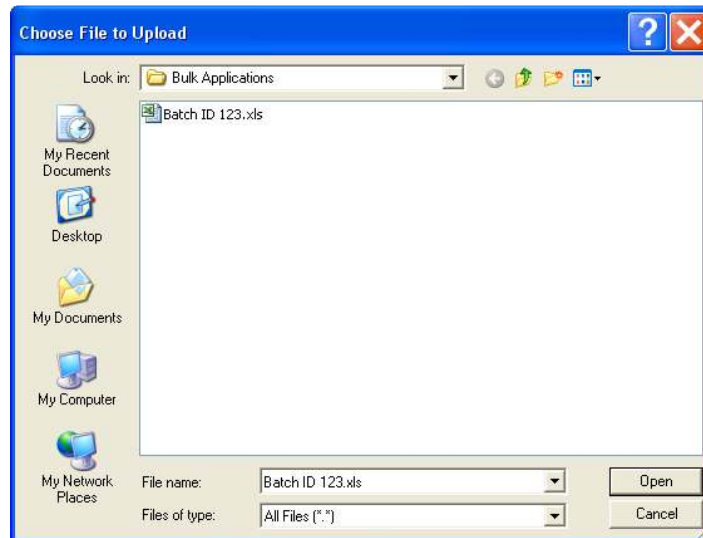
File:

2. Enter your company name, email address, and a number to assign to the batch of applications.

3. Perform the following to select the file to upload:

- a. Click the **SELECT** button.

The Choose File to Upload dialog box is displayed.



- b. Navigate to the folder where the file you want to upload is located and click the file name to highlight it.
- c. Click the **OPEN** button.

The path and file name are displayed in the **FILE** field.

Bulk Application Upload

Company Name:	<input type="text" value="A&B Service Company"/>
Contact Email:	<input type="text" value="bmartin@questis.com"/>
Re-type Email:	<input type="text" value="bmartin@questis.com"/>
Batch ID:	<input type="text" value="123"/>
File:	<input type="text" value="C:\data\Projects\eNotary\Bulk"/> <input type="button" value="Select"/>
<input type="button" value="Upload File"/> <input type="button" value="Cancel"/>	

4. Click the **UPLOAD FILE** button.

<i>If...</i>	<i>Then...</i>
There are no errors...	Information is displayed regarding your upload session and how to resume it should it be interrupted by you or the system. This information is also sent to the email address you specified. If you need to resume your upload session, follow the steps provided in the email.

If...	Then...
	<p>Please save the following transaction information:</p> <p>Uploading Company: A&B Service Company Transaction ID: NT201001260132 E-mail Address: bmartin@questis.com Batch ID: 123</p> <p>This information can be used to restart your application (see below). This information has also been e-mailed to you.</p> <p>The next step in the process is to pay the notary fees and then download the certificates.</p> <p>You may also use this information to download the certificates at anytime after the fees are paid.</p> <p>If you lose connection to the Internet or stop your session for any reason, you may restart the session where the transaction left off.</p> <p><i>How do I restart my bulk upload session?</i> You may restart your bulk upload by logging back into the bulk upload system using the e-mail address and transaction ID listed above.</p> <p style="text-align: center;">Next</p>
There are errors...	<p>An error message is displayed.</p> <p>Make the necessary corrections and click the UPLOAD FILE button.</p>

5. Click the **NEXT** button.

If...	Then...																				
The applications don't have errors...	<p>The Bulk Application Upload Verified page is displayed.</p> <p>Bulk Applications Upload Verified</p> <p>The following payments are ready to process. Make your payment to complete the process.</p> <p>Applications Received: 145 Fee Due: \$725.00</p> <p>Applications Received Make Payment</p> <table><thead><tr><th>Indiana Transaction #</th><th>Applicant Name</th><th>Uploader ID</th></tr></thead><tbody><tr><td>NT201001260133</td><td>SHEILA K. THOMPSON</td><td>512262</td></tr><tr><td>NT201001260134</td><td>GRANT DE LA GARZA</td><td>511965</td></tr><tr><td>NT201001260135</td><td>JENNIFER L. MERKEL</td><td>515365</td></tr><tr><td>NT201001260136</td><td>PATRICIA C. GORDON</td><td>514173</td></tr><tr><td>NT201001260137</td><td>NATHAN P. JACKSON</td><td>515448</td></tr></tbody></table>	Indiana Transaction #	Applicant Name	Uploader ID	NT201001260133	SHEILA K. THOMPSON	512262	NT201001260134	GRANT DE LA GARZA	511965	NT201001260135	JENNIFER L. MERKEL	515365	NT201001260136	PATRICIA C. GORDON	514173	NT201001260137	NATHAN P. JACKSON	515448		
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The applications have errors...	<p>The Bulk Application Upload page is displayed.</p> <p>Bulk Application Upload</p> <p>Applications Received: 4 Applications With errors: 4</p> <p>Applicant List: Return To Upload Cancel</p> <table><thead><tr><th>Indiana Transaction #</th><th>Applicant Name</th><th>Uploader ID</th><th>Status Messages</th></tr></thead><tbody><tr><td>NT201001260003</td><td>BETTY S. LANDIS</td><td>513231</td><td>Invalid Transaction Number.</td></tr><tr><td>NT201001260004</td><td>JEANNE A. BOZARD</td><td>513491</td><td>Invalid Transaction Number.</td></tr><tr><td>NT201001260005</td><td>KATHLEEN A. PETERS</td><td>509802</td><td>Invalid Transaction Number.</td></tr><tr><td>NT201001260006</td><td>ELIZABETH PEDRAZA</td><td>515371</td><td>Invalid Transaction Number.</td></tr></tbody></table>	Indiana Transaction #	Applicant Name	Uploader ID	Status Messages	NT201001260003	BETTY S. LANDIS	513231	Invalid Transaction Number.	NT201001260004	JEANNE A. BOZARD	513491	Invalid Transaction Number.	NT201001260005	KATHLEEN A. PETERS	509802	Invalid Transaction Number.	NT201001260006	ELIZABETH PEDRAZA	515371	Invalid Transaction Number.
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6. If the applications don't have errors, perform the following:

Bulk Applications Upload Verified

The following payments are ready to process. Make your payment to complete the process.

Applications Received: 145

Fee Due: \$725.00

Applications Received			Make Payment
Indiana Transaction #	Applicant Name	Uploader ID	
NT201001260133	SHEILA K. THOMPSON	512262	
NT201001260134	GRANT DE LA GARZA	511965	
NT201001260135	JENNIFER L. MERKEL	515365	
NT201001260136	PATRICIA C. GORDON	514173	
NT201001260137	NATHAN P. JACKSON	515448	

- a. Click the **MAKE PAYMENT** button.

The Payment Method page is displayed.

Payment Method

Please select a payment method.

Note: If you are not a current subscriber, please click [Subscribe](#) for more information. Account activation takes approximately 1 - 2 business days.

- ☐ Subscription
☐ Credit Card
☐ Electronic Check

Select

- b. Select a payment option and click the **SELECT** button.

The page for entering your payment information is displayed. The example below is for a credit card transaction.

Credit Card Processing

Please enter your credit card information.

Card Type:

Card Number: - - -

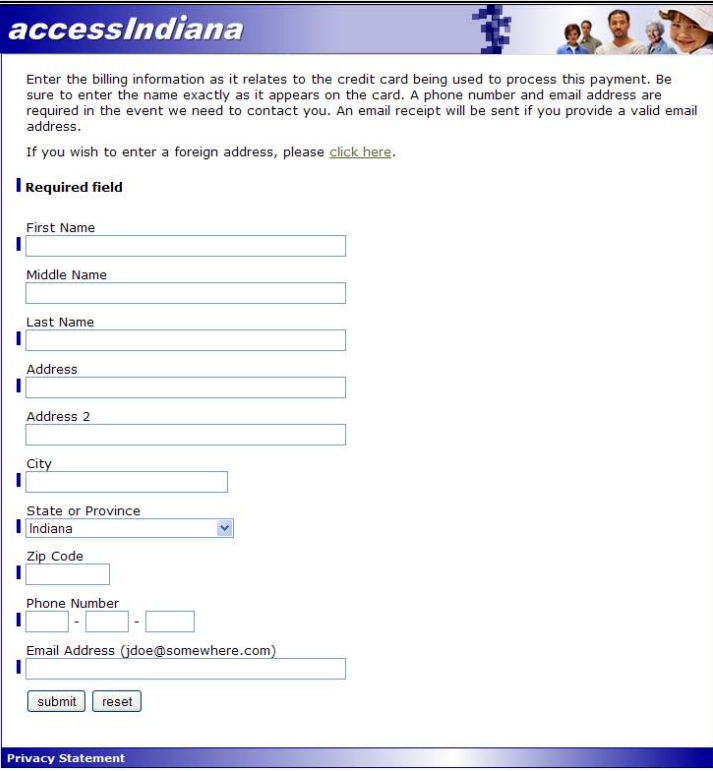
Expiration Date: (MM/YYYY)

Submit

- c. Complete all the fields and click the **SUBMIT** button.

Tip: To clear the information so you can re-enter it, click the **RESET** button.



If...	Then...
There are no errors...	The page for entering your billing information is displayed.

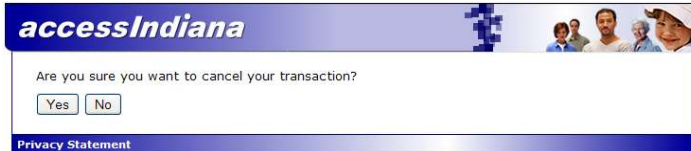
If...	Then...
	
There are errors...	<p>An error message is displayed.</p> <p>Make the necessary corrections and click the SUBMIT button.</p>

- d. Complete all the fields and click the **SUBMIT** button.

Tip: To clear the information so you can re-enter it, click the **RESET** button.

If...	Then...
There are no errors...	The page for reviewing the transaction is displayed.

To...	Then...
	<div data-bbox="625 241 1380 294">   </div> <p data-bbox="646 310 1364 378">Enter the billing information as it relates to the credit card being used to process this payment. Be sure to enter the name exactly as it appears on the card. A phone number and email address are required in the event we need to contact you. An email receipt will be sent if you provide a valid email address.</p> <p data-bbox="646 388 1047 409">If you wish to enter a foreign address, please click here.</p> <p data-bbox="646 424 755 445">Required field</p> <p data-bbox="646 468 990 510">First Name CATHY</p> <p data-bbox="646 520 990 562">Middle Name </p> <p data-bbox="646 573 990 615">Last Name CURAN</p> <p data-bbox="646 625 990 667">Address 101 MAIN ST.</p> <p data-bbox="646 678 990 720">Address 2 </p> <p data-bbox="646 730 863 772">City INDIANAPOLIS</p> <p data-bbox="646 783 863 825">State or Province Indiana</p> <p data-bbox="646 835 738 877">Zip Code 46250-1234</p> <p data-bbox="646 888 828 930">Phone Number 317 - 123 - 4567</p> <p data-bbox="646 940 990 982">Email Address (jdoe@somewhere.com) bmartin@questis.com</p> <p data-bbox="652 972 771 1003"> <input type="submit" value="submit"/> <input type="reset" value="reset"/> </p> <div data-bbox="625 1035 1380 1056"> Privacy Statement </div> <p data-bbox="609 1092 1372 1186"> II. Make the necessary changes and click the SUBMIT button. The page for reviewing the transaction is displayed. </p>

To...	Then...																												
Allow your account to be charged the amount specified...	<p>Click the I AGREE button.</p> <p>Your payment is processed and a page is displayed indicating the payment transaction was successful.</p> <p>Your payment was successful. The following commissions were issued.</p> <table><tr><th colspan="3">Commissions Issued</th><th>Download Certificates</th></tr><tr><th>Indiana Transaction #</th><th>Applicant Name</th><th>Uploader ID</th><th>Commission Number</th></tr><tr><td>NT201001260133</td><td>SHEILA K. THOMPSON</td><td>512262</td><td>615311</td></tr><tr><td>NT201001260134</td><td>GRANT DE LA GARZA</td><td>511965</td><td>615312</td></tr><tr><td>NT201001260135</td><td>JENNIFER L. MERKEL</td><td>515365</td><td>615313</td></tr><tr><td>NT201001260136</td><td>PATRICIA C. GORDON</td><td>514173</td><td>615314</td></tr><tr><td>NT201001260137</td><td>NATHAN P. JACKSON</td><td>515448</td><td>615315</td></tr></table>	Commissions Issued			Download Certificates	Indiana Transaction #	Applicant Name	Uploader ID	Commission Number	NT201001260133	SHEILA K. THOMPSON	512262	615311	NT201001260134	GRANT DE LA GARZA	511965	615312	NT201001260135	JENNIFER L. MERKEL	515365	615313	NT201001260136	PATRICIA C. GORDON	514173	615314	NT201001260137	NATHAN P. JACKSON	515448	615315
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Prohibit your account from being charged the amount specified...	<p>I. Click the I DISAGREE button.</p> <p>A message is displayed asking if you want to cancel your payment.</p> <div></div> <p>II. Perform one of the following:</p> <table><tr><th>To...</th><th>Then...</th></tr><tr><td>Cancel the payment...</td><td><p>A. Click the YES button.</p><p>The payment is canceled and a message to that effect is displayed.</p><p>B. Click the RETURN TO THE INDIANA NOTARY PUBLIC ONLINE WEB SITE link.</p><p>The Home page is displayed.</p></td></tr><tr><td>Continue with the payment...</td><td><p>A. Click the NO button.</p><p>The page for reviewing the transaction is displayed.</p><p>B. Click the I AGREE button.</p><p>The payment is processed and the Transaction Completed page is displayed. A confirmation email is sent to the email address you specified.</p></td></tr></table>	To...	Then...	Cancel the payment...	<p>A. Click the YES button.</p> <p>The payment is canceled and a message to that effect is displayed.</p> <p>B. Click the RETURN TO THE INDIANA NOTARY PUBLIC ONLINE WEB SITE link.</p> <p>The Home page is displayed.</p>	Continue with the payment...	<p>A. Click the NO button.</p> <p>The page for reviewing the transaction is displayed.</p> <p>B. Click the I AGREE button.</p> <p>The payment is processed and the Transaction Completed page is displayed. A confirmation email is sent to the email address you specified.</p>																						
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Continue with the payment...	<p>A. Click the NO button.</p> <p>The page for reviewing the transaction is displayed.</p> <p>B. Click the I AGREE button.</p> <p>The payment is processed and the Transaction Completed page is displayed. A confirmation email is sent to the email address you specified.</p>																												

7. If the applications have errors, perform the following:

Bulk Application Upload

Applications Received: 4
Applications With errors: 4

Applicant List:

[Return To Upload](#)

[Cancel](#)

Indiana Transaction #	Applicant Name	Uploader ID	Status Messages
NT201001260003	BETTY S. LANDIS	513231	Invalid Transaction Number.
NT201001260004	JEANNE A. BOZARD	513491	Invalid Transaction Number.
NT201001260005	KATHLEEN A. PETERS	509802	Invalid Transaction Number.
NT201001260006	ELIZABETH PEDRAZA	515371	Invalid Transaction Number.

- a. Click the **RETURN TO UPLOAD** button.

The Bulk Application Upload page is displayed.

Bulk Application Upload

Company Name: A&B Service Company
Contact Email: bmartin@questis.com
Re-type Email: bmartin@questis.com
Batch ID: 123
File: [Select...](#)
[Upload File](#) [Cancel](#)

- b. Make the necessary corrections to the bulk application file and return to step five.

8. Perform the following to print the commission certificates:

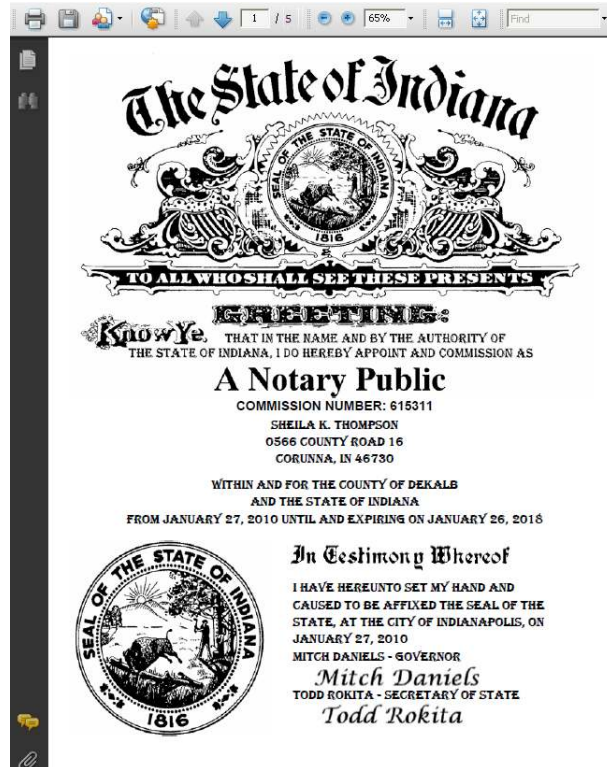
- a. Click the **DOWNLOAD CERTIFICATES** button.

Your payment was successful. The following commissions were issued.

Commissions Issued			Download Certificates
Indiana Transaction #	Applicant Name	Uploader ID	Commission Number
NT201001260133	SHEILA K. THOMPSON	512262	615311
NT201001260134	GRANT DE LA GARZA	511965	615312
NT201001260135	JENNIFER L. MERKEL	515365	615313
NT201001260136	PATRICIA C. GORDON	514173	615314
NT201001260137	NATHAN P. JACKSON	515448	615315

The commission certificates are displayed in an Adobe® Reader® window.

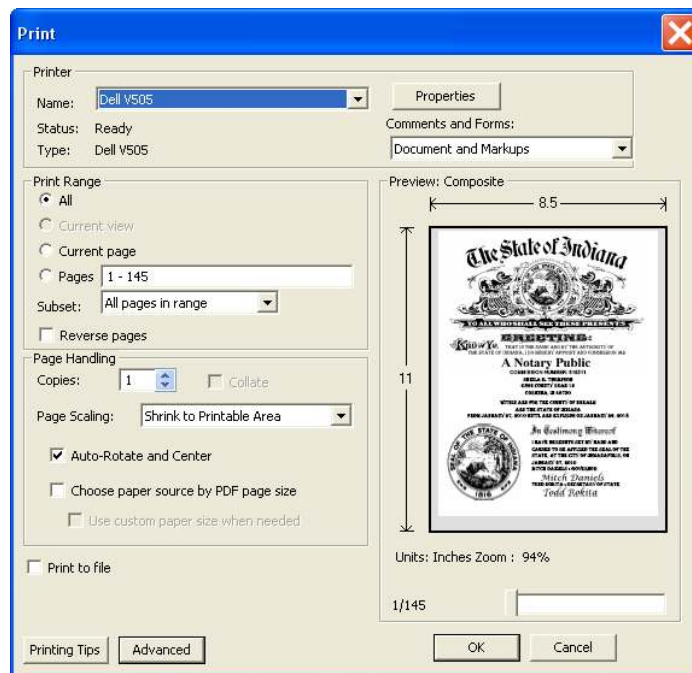
Note: If Adobe® Reader® is not already installed on your computer, click the **GET ADOBE READER** button and following the instructions for downloading and installing it.



b. Click the Print icon



The Print dialog box is displayed.



- c. Adjust the settings as necessary and click the **OK** button.
The output is sent to the specified printer and the Print dialog box is closed.
 - d. Click the **X** in the upper right corner of the Adobe® Reader® window to close it.
9. Click the notary public link in the User Information Bar.

The Home page is displayed.



[Indiana Notary Public Online](#)

ACTIONS
Notary Search
Become a Notary Public
Apply Via a Service Company
Revise My Commission
Notary Training
Start Bulk Upload Application
Resume a Transaction